

Calle Ceiba, 25
Mar Menor Golf Resort
Torre Pacheco
30700 Murcia
www.villa-aguila.co.uk
info@villa-aguila.co.uk

BOOKING TERMS & CONDITIONS

Cancellation

100% refund (excludes £200 booking deposit) if booking cancelled at least 60 days before check-in. 50% refund (excludes £200 booking deposit) if booking cancelled between 30 and 60 days before check-in. No refund if booking cancelled less than 30 days before check-in.

Deposit

We request a £200 deposit at the time of booking. The deposit is non-refundable should the booking be cancelled at any time. The deposit is also held as a damage deposit and will be refunded within 7 days after check-out once the property has been inspected by our property manager. Any breakages of crockery or glasses should be reported to the property managers before departure.

By accepting the booking terms and conditions guests accept they will be liable for the cost of any **WILFUL** damage to the property or its contents over and above the £200 deposit.

Payment Schedule

As mentioned above a £200 deposit is due on booking.

50% of the total rental charge is due 6 months from the date of arrival with the remaining 50% due 2 months from the date of arrival

House Rules

GENERAL

Maximum overnight guests; 6

Only guests on the information form completed before arrival are permitted to stay overnight in the property No events or single gender groups

No pets

No smoking inside the property

Guests under the age of 18 are the responsibility of the lead guest at all times

The owners accept no responsibility for any accidents, injuries or illness that occur whilst on the premises The owners are not responsible for the loss of personal belongings or valuables of any guest

NOISE

Mar Menor Golf Resort is a family resort and late-night noise and disturbance will not be tolerated by onsite security.

SWIMMING POOL & TERRACE

No diving or running in pool area No glass or food in the pool area Children under the age of 18 to be supervised at all times

ADDITIONAL FEES

An additional cleaning fee of €140 is payable direct to the property manager on departure.

A mid-term clean/linen change is available and can be arranged direct through the property manager. The pool can be heated for an additional charge of €140 per week (minimum 3 days notice required)

Loss of keys will incur a charge of €50 to replace the locks